

# Baystate Health Senior Class

*presents...*

## Shades of Ireland

March 22 - 31, 2012



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**10 Days • 13 Meals: 8 Breakfasts • 5 Dinners**



**COLLETTE**  
VACATIONS



## Shades of Ireland

**Highlights...** Dublin • Irish Evening • Kilkenny • Waterford Crystal • Blarney Castle Jaunting Car Ride\* • Ring of Kerry • Killarney • Farm Visit • Limerick • Cliffs of Moher • Galway Castle Stay

**Per Person Rates: Double \$2,599; Single \$2,999; Triple \$2,569 \* (see terms)**

**Included in Price:**

Round Trip Air from Logan Intl Airport, Air Taxes and Fees/Surcharges of \$200 (subject to increase until paid in full), Hotel Transfers

**Not included in price:**

Cancellation Waiver and Insurance of \$200 per person

**Day 1: Thursday, March 22, 2012  
Overnight Flight**

The Emerald Isle, a land renowned for its “forty shades of green” is filled with rolling hills, warm people, stately castles and rollicking fun. Visit Dublin, Waterford, Killarney and Limerick as this comprehensive tour introduces Ireland's natural beauty, rich history and hospitable culture.

**Day 2: Friday, March 23, 2012  
Dublin - Tour Begins**

Your tour begins in Dublin. **Tonight, meet your fellow travelers at a fun-filled Irish evening complete with traditional entertainment. Today dinner will be included.**

**Day 3: Saturday, March 24, 2012  
Dublin**

**Today, enjoy a sightseeing tour of Dublin, the “Fair City.”** Visit St. Patrick's Cathedral, O'Connell Street, Grafton Street, Phoenix Park and see the city's magnificent rows of stately Georgian town homes. The remainder of the day is at leisure to relax or explore the cultural offerings of delightful Dublin on your own. *Today breakfast will be included.*

**Day 4: Sunday, March 25, 2012  
Dublin - Kilkenny - Waterford**

This morning you travel to Kilkenny, one of Ireland's most colorful cities, for the chance to explore this medieval gem. **Arrive in the historic city of Waterford and visit the new House of Waterford Crystal factory tour with a fascinating visitors center and retail store housing the largest collection of Waterford Crystal in the world.** Later, enjoy a leisurely-paced walking tour of this unique city. *Today breakfast and dinner will be included.*

**Day 5: Monday, March 26, 2012  
Waterford - Blarney Stone - Killarney**

Journey to historic Blarney Castle where you can take the opportunity to kiss the famous Blarney Stone. Legend has it that those who kiss the stone are bestowed with the gift of eloquence. In Killarney you will be treated to a time-honored Irish jaunting car ride\*. A tour of Muckross House and Gardens offers a glimpse into the elegant lifestyle of the Victorian gentry. Explore some of the perfectly restored rooms of this magnificent mansion or stroll in one of the many gardens, spectacularly adorned with blooms. *Today breakfast and dinner will be included.*

**Day 6: Tuesday, March 27, 2012**

**Killarney - Ring of Kerry - Killarney**  
**Travel along one of the most beautiful coastal routes in the world, the Ring of Kerry.** At the Gap of Dunloe, shop for traditional Irish goods handcrafted by local artisans. Enjoy spectacular ocean scenery as you pass through picturesque villages. Continue on through rugged mountain passes into “Ladies View” where you will see breathtaking views of the Lakes of Killarney. Tonight, use your leisure time to sample a true taste of Irish culture. *Today breakfast will be included.*

**Day 7: Wednesday, March 28, 2012  
Killarney - Limerick**

**Today, experience the customs and daily life of a traditional Irish family during a memorable visit to the Molanna Dairy Farm.** Continue to Limerick where you will enjoy a city tour showcasing King John's Castle and the Treaty Stone while learning about the fascinating history of the "city of the violated treaty." *Today breakfast will be included.*



**Day 8: Thursday, March 29, 2012**  
**Limerick - Cliffs of Moher - Galway - Limerick**

A most interesting day is ahead of you. Journey to the stunning, 700-foot-high Cliffs of Moher for awe-inspiring views of the mighty Atlantic and the Aran Islands. Then, travel through the vast limestone landscape of the Burren, known for its stark beauty and Neolithic tombs. Continue past scenic countryside into Galway, where a brief city tour introduces

“The City of Tribes.” *Today breakfast and dinner will be included.*

**Day 9: Friday, March 30, 2012**  
**Limerick - Tullamore - Kingscourt**

Today, travel across country on your journey to Tullamore where you will visit the Tullamore Dew Heritage Centre to learn how Irish whiskey is made and enjoy a tasting. **Your day is then topped off with an overnight stay on the**

**magnificent grounds of Cabra Castle, where you toast the end of a fabulous trip during your farewell dinner. Today breakfast and dinner will be included.**

**Day 10: Saturday, March 31, 2012**  
**Kingscourt - Tour Ends**

Your tour ends in Kingscourt. *Today breakfast will be included.*

*Experience It!* \_\_\_\_\_ *Cabra Castle*

Cabra Castle stands on 100 acres of gardens and parkland, with delightful views over the Cavan countryside, famous for its beautiful lakes. Formerly known as Cormey Castle, the history of the castle dates back to the pre-Cromwellian times of the 16th century. The property was bought in the early 19th century by Colonel Joseph Pratt who rebuilt it, renaming it as Cabra Castle. Its long legacy lends a mature, cultured air to the castle which can be felt by strolling through the castle’s magnificent hallways and stairwells. Experience this history when you enjoy an overnight stay on the castle grounds. The rooms are outfitted to the highest standards with every comfort and modern facilities. The bar and restaurant offer views of the countryside famous for its lakes and fishing, as well as Dun a Ri Forest Park.

**YOUR ITINERARY AT A GLANCE**

Day	1	Overnight Flight
Day	2, 3	Trinity Capital Hotel, Dublin or The Burlington Hotel, Dublin
Day	4	Tower Hotel, Waterford or Granville Hotel, Waterford
Day	5, 6	O'Donoghue Ring Hotels, Killarney
Day	7, 8	Limerick Strand Hotel, Limerick or Clarion Hotel, Limerick or Radisson Blu, Limerick
Day	9	Cabra Castle or similar, Kingscourt

On some dates alternate hotels may be used.

**Please Note:**

Air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

To complete your vacation, we include roundtrip airport-to-hotel transfers when purchasing Collette airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of purchasing these transfers. Please note that all transfers will leave at pre-scheduled times.

\*Jaunting car ride is included, weather permitting.

Single accommodations are limited and are available on a first come, first served basis.

On day 10, due to flight schedules, you may require an early morning departure from your hotel. Return flights should not be booked prior to 9:00 AM.

This itinerary includes activities where moderate to heavy walking, possibly on uneven terrain, is required. Some of the most unique sightseeing can mean accessing locations that restrict motorcoaches, especially in historic areas. For your comfort, we recommend bringing walking shoes.

Days of features are interchangeable.

Collette air passengers will arrive and depart from Dublin airport. All Collette transfers will arrive into and depart from Dublin airport.

This tour requires average physical activity. You should be in good health, able to climb stairs and walk reasonable distances, possibly over uneven grounds and cobblestone streets.

**For more information contact**  
**Collette Vacations • (800) 944-3349**

## IMPORTANT RESERVATION INFORMATION

### IDENTIFICATION

Passports are required for this tour at your expense. Certain countries require a minimum of 6 months passport validity. You are strongly urged to contact the appropriate consulate for details. Visit [www.travel.state.gov](http://www.travel.state.gov) for the U.S. State Department for the latest details about passports and visa requirements.

**IMPORTANT:** We recommend that our clients traveling abroad take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

\*Airline Fuel Surcharges: Our air inclusive vacations are priced including airline fuel surcharges valid at time of print. These fuel surcharges are assessed by the airlines and are subject to increase without notice. Government taxes and fees are additional.

Taxes and Fees: Government and Other Authority Taxes and Fees are not included in base fare but are included in the tax amount listed: September 11th Security Fee up to \$10.00, Passenger Facility Charge (PFCs) of up to \$18 per passenger, Federal Domestic Flight Segment Fee of up to \$3.50 USD applies per passenger, per segment, US or International Departure and Arrival Fees up to \$350 which vary by itinerary. In order to better serve you, once you complete the booking process your invoice will display your vacation land package, base airfare, fuel surcharge and all taxes and fees as separate line items. Airfares are subject to change. Seats are limited and may not be available on every flight or departure date.

Checked Baggage Charges: Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies, as fees vary by airline and destination.

**Cancellation Charges for this tour:** After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 30% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 50% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 85% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will

be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

**Consumer Protection Plans:** Collette Travel Service holds membership in the following highly reputable industry organizations: the United States Tour Operators Association and the American Society of Travel Agents. Each association operates a consumer protection plan to cover deposits made by travelers. Full details are available from the organizations or Collette Travel Service. Collette is pleased to give this additional protection to our clients. **Our California Sellers of Travel registration number is 2006766-20. Our State of Washington Unified Business Number is 601220855. Our Nevada Sellers of Travel registration number is 2003-0279.**

**Responsibilities:** Neither Collette Travel Services, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Because Collette does not maintain control or operate the personnel, equipment, or operations of the suppliers it uses and as such Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents; (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers; or (3) any wrongful, willful or negligent act of or omission on the part of any other party not under the supervision and control of Collette. Additionally, Collette waives any and all liability for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, acts of God, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if Collette deems it necessary for the comfort, convenience, or the safety of the tour. Collette reserves the right to withdraw any tour at any time. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Collette does not accept liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the passenger at all times. Passengers may be photographed for the promotional purposes of Collette. Payment of the deposit to Collette constitutes acceptance of these terms and conditions. Passenger agrees that any dispute concerning, relating, or referring to the contract, the brochure or any literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Rhode Island. Such proceedings will be governed by substantive Rhode Island law. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Explorations and Smithsonian Journeys Travel Adventures are brands of Collette Travel Services Inc., a Rhode Island based corporation.



Photos shown are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

First deposit of \$250 per person due upon reservation. \*Reservations are made on a first come, first serve basis.  
Reservations made after the seat reduction date of 10/23/2011 are based upon availability.  
Final payment due by 1/22/2012.

**Make checks payable to:** Collette Vacations  
**For Reservations Contact:** Collette Vacations  
180 Middle Street  
Pawtucket, RI 02860

(800) 944-3349



Please select one of the following gifts per person:  Travel Bag  Toiletry Bag  Plant a Tree  Go-Green Bag

**Please Print Your Name Exactly As It Appears On Your Government Issued Travel Document (Passport or Drivers License):**

Salutation: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) Middle Name Or Initial, if applicable, as it appears on your government issued ID (Jr., Sr.)

Nickname (as you may prefer to be addressed): \_\_\_\_\_

**Rooming With:**

Salutation: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) Middle Name Or Initial, if applicable, as it appears on your government issued ID (Jr., Sr.)

Nickname (as your guest may prefer to be addressed): \_\_\_\_\_

Your Address: \_\_\_\_\_ Email Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_ Cell: ( ) \_\_\_\_\_

Passport Number: \_\_\_\_\_ Date of Issuance: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

City, State, Country of Issuance: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ City, State, Country of Birth: \_\_\_\_\_

Gender:  Male  Female Citizenship: \_\_\_\_\_

**Emergency**

**Contact Name:** \_\_\_\_\_ Telephone: ( ) \_\_\_\_\_ Relationship: \_\_\_\_\_

I wish to purchase cancellation waiver and insurance at \$200 per person:  Yes  No (Payment due with first deposit.)

Please note: If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations (see brochure for details)

Deposit Amount: \$ \_\_\_\_\_ Waiver/Insurance Amount: \$ \_\_\_\_\_ Total amount enclosed: \$ \_\_\_\_\_

Please advise your departure airport for this tour: \_\_\_\_\_

Air Seat Request  Aisle  Window (Collette Vacations cannot guarantee your preference)

If you have not purchased air through Collette Vacations and wish to purchase transfers, you must transfer at our pre-scheduled times.

Room Accommodations:  Smoking  Non-Smoking (Collette Vacations cannot guarantee your preference)

\*Triple rooms are normally a standard double room with 2 beds. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

Collette Vacations accepts American Express, Discover, MasterCard or Visa as payments toward your group reservation.  
If paying by credit card, please complete the attached authorization form.

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[www.ColletteVacations.com](http://www.ColletteVacations.com)

Payment of a per person waiver insurance fee guarantees **full refund** on all payments (including deposit), **except the waiver fee itself**, made to Collette Vacations for tour service in case of cancellation for any reason prior to the day of departure. Air inclusive waiver insurance may be purchased only if you purchase your airline tickets from Collette Vacations.

Once on tour, if a passenger has to return home early due to personal illness, illness or death of a member of the immediate family, (physician's statement required), payment of the waiver fee to Collette Vacations guarantees full refund for any unused land services after departure from the tour. Payment of the air inclusive waiver guarantees your return transportation, with no additional payment, utilizing your original airline tickets. In the event you have purchased non-refundable airline tickets, the air waiver does not apply.

The waiver insurance fees are **fully refundable up to 10/23/2011**. Waiver insurance is non-transferable and valid for each applicant only. *Waiver Insurance must be purchased at time of first deposit.*

Collette Vacations can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Vacations itself, and its own employees.

The waiver insurance fees do not cover any single supplement charges which arise from a passenger's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the passenger who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling passenger will be charged the remaining portion of the single supplement. The waiver covers cancellation of your trip and does not cover cancellation of the airline portion only.

The waiver insurance fees cover lost, damaged or delayed baggage as well as medical expenses, emergency medical attention and worldwide travelers' assistance. See your booking agent for details.



**COLLETTE  
VACATIONS**

**180 Middle Street  
Pawtucket, RI 02860  
Phone: 1-800-944-3349 Fax: 1-401-727-9014**

If paying by credit card, please complete this form and return to Collette Vacations. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

**CREDIT CARD AUTHORIZATION FORM**

BOOKING NUMBER: 456282  
DEPARTURE DATE: March 22, 2012

TOUR: Shades of Ireland  
GROUP NAME: Baystate Health Senior Class

Name of Passenger:

Salutation: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)

Cardholder Name: \_\_\_\_\_

Cardholder Address: \_\_\_\_\_  
(as it appears on your credit card statement)

Cardholder Phone: \_\_\_\_\_

Credit Card Type:  American Express  Discover  MasterCard  Visa

Credit Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Amount to be charged: \$ \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

I agree to pay according to the card issuer agreement. I understand and accept Collette Vacations cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information **MUST** be provided. Thank you for your cooperation!

If using your credit card for payment, please return this Authorization Form by mail to:

**Collette Vacations**  
180 Middle Street  
Pawtucket, RI 02860

Or by Fax to: (401) 727-9014



**COLLETTE**  
VACATIONS

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Phone: 1-800-944-3349 Fax: 1-401-727-9014

BOOKING NUMBER: 456282  
DEPARTURE DATE: March 22, 2012

TOUR: Shades of Ireland  
GROUP NAME: Baystate Health Senior Class

### Available Options

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

*Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.*

Children under the age of 18 **MUST** be accompanied by an adult.

## County Clare

### Medieval Banquet

**\$97 USD**

In a beautiful land of rolling green fields, ancient battlefields and medieval fortresses once inhabited by generations of clansmen, you can conjure up a world filled with lords and ladies, knights and damsels as you experience a true medieval banquet hosted in a real castle! The 15th century comes magically to life the moment you enter the castle. Sip honey-rich mead and admire the ornate tapestries and royal furnishings before sitting down for a sumptuous four-course meal and some fine wine suitable for toasting the royal court. Spirits run high with delightful song and dance performances reminiscent of this unique period. Available from Limerick. Time depends on the confirmed seating time and will vary by departure. Early seating option begins at 4:30 p.m., late seating option begins at 7:30 p.m. *Duration: Approximately 4 hours.* Please note a minimum of 15 passengers is required. Transportation is included.

## Dublin

### Pub Lunch & The Guinness Storehouse

**\$59 USD**

Enjoy a traditional pub lunch at the Brazenhead Pub, Ireland's oldest pub, established in 1198, where you will soak up the atmosphere of days gone by. After lunch, continue on to the nearby Guinness Storehouse, Ireland's top international visitor attraction. Learn about the brewing process that creates this beloved beverage and discover the technique needed to pour the perfect pint! Classic Guinness ads and memorabilia create a nostalgic ambiance as you indulge in a complimentary pint and learn about a different yet key part of Ireland's history. Private roundtrip transportation is included. Children under the age of 18 **MUST** be accompanied by an adult and may not participate in the tasting at the Guinness Storehouse. *Duration: Approximately 3.5 hours.* Please note a minimum of 10 passengers is required. Transportation is included.

## Killarney

### Irish Cuisine and Cooking Lesson

**\$75 USD**

Partake of this great opportunity to participate in a cooking lesson from a wonderful, experienced Irish chef in her own restaurant! Receive instruction on Irish cuisine and learn how to cook Irish favorites such as bacon and cabbage, Irish stew or homemade scones and traditional soda bread. Learn to make your own authentic Irish Coffee. Enjoy dinner following your instruction and find out the secrets of the Irish kitchen. Experience both behind the scenes experiences of this restaurant and also dine as a guest when you choose from an authentic 3-course Irish menu. This is an experience to remember. *Duration: Approximately 4 hours.* Please note a minimum of 10 passengers is required. Transportation is not included.



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BOOKING NUMBER: 456282  
DEPARTURE DATE: March 22, 2012

TOUR: Shades of Ireland  
GROUP NAME: Baystate Health Senior Class

**Prepaid Options**

Simply check the space provided for the options you would like to purchase and we will include it in your tour documents.

*Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.*

Children under the age of 18 **MUST** be accompanied by an adult.

Name of Passenger:

Salutation: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)

(Please submit a separate form for each Passenger.)

✓	Option	Price Per Person
_____	<b>Pub Lunch &amp; The Guinness Storehouse</b>	<b>\$59.00 USD</b>
_____	<b>Irish Cuisine and Cooking Lesson</b>	<b>\$75.00 USD</b>
_____	<b>Medieval Banquet</b>	<b>\$97.00 USD</b>

Please make checks payable  
to Collette Vacations and  
send to:

Collette Vacations  
Attn: Accounts Receivable  
162 Middle Street  
Pawtucket RI, 02860  
Fax: 1-401-727-9014