

Central Intake

The Central Intake Service at Baystate Medical Center at 413-794-5555 provides a confidential link for patients, families and medical professionals for easy access to our services, including:

- A streamlined referral system to quickly initiate treatment.
- Assistance with information and recommendations about the appropriate level of care needed.
- Insurance verification and pre-authorization for care.
- Directions to the facility that best meets the patient's needs.