

Baystate Health

CIS – Electronic Health Record

Baystate Health uses CIS, an electronic health record (EHR), in all 70 practice sites and three hospitals. This gives authorized health care professionals online access to patient data, medical history, drugs prescribed, and more.

- CIS is accessible 24/7 on-site and remotely – wherever the provider has an internet connection. This makes complete, accurate patient medical data instantly available if the patient needs emergency care and also during routine office visits or hospitalizations.
- It features many layers of security that ensure the safety and confidentiality of patient health information – one of Baystate's highest priorities.
- CIS also provides tools for prescribing drugs electronically.
 - This eliminates reading and writing errors common to traditional hand-written prescriptions.
 - It delivers requests instantly to local and mail-order pharmacies for speed and patient ease.
 - CIS can also alert the physician of potential interactions with drugs the patient already takes, enhancing patient safety.
- CIS puts Baystate Health among the top 1.5 percent of American health systems in terms of electronic health record use.
 - The Healthcare Information and Management Systems Society (HIMSS) awarded Baystate level 6 (of 7) recognition.
 - This poises Baystate to receive federal recognition as one of the first integrated delivery networks to demonstrate the *meaningful use* of the electronic health record.