

LEAPFROG GROUP

Where we've been...

The Leapfrog Group and its members work together to reduce preventable medical mistakes and improve the quality and affordability of healthcare, to reward doctors and hospitals for improving the quality, safety and affordability of healthcare, and to encourage public reporting of healthcare quality and outcomes so that consumers and purchasing organizations can make better informed healthcare choices.

The Leapfrog Group has more than 160 members, including Fortune 500 companies and other public and private organizations that provide health benefits for their employees, retirees and dependents. Together they spend more than \$62 billion each year on healthcare for 34 million Americans in all 50 states. The Leapfrog Group has endorsed four evidence-based "leaps" to reduce adverse patient outcomes. Research commissioned by Leapfrog has suggested that if the first three leaps were implemented in every non-rural hospital in the United States, the country could save up to 65,341 lives and prevent up to 907,600 medication errors each year. Implementation could also save up to \$41.5 billion annually.

The current leaps are computerized physician order entry (CPOE), Intensive Care Unit (ICU) physician staffing, evidence-based hospital referral and quality outcomes scores for certain high-risk procedures, and compliance with safe practices for better healthcare endorsed by the National Quality Forum (NQF). The 2009 survey includes a CPOE Evaluation Tool, which is a remote test for use by hospitals to assess their compliance with Leapfrog Group's CPOE safety standard. Detailed information about the leaps (including procedure volumes) is available on the web sites leapfroggroup.org and qualityforum.org.

Baystate Health has been a strong proponent of the Leapfrog Group since its inception in 2001, and Baystate Medical Center was one of the first hospitals in Massachusetts to voluntarily publicly report its compliance with the group's standards and has been listed by Leapfrog as one of the Top 50 Safest Hospitals.

Where we are now...



Overall Patient Safety Ratings

	Prevent Medication Errors	Appropriate ICU Staffing	Steps to Avoid Harm	Reduce Pressure Ulcers	Reduce In-Hospital Injuries	Managing Serious Errors	Reduce ICU Infections
BAYSTATE FRANKLIN MEDICAL CENTER GREENFIELD, MA	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress
BAYSTATE MARY LANE HOSPITAL WARE, MA	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress
BAYSTATE MEDICAL CENTER SPRINGFIELD, MA	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress	Bar chart showing progress