

**Where we've been...**

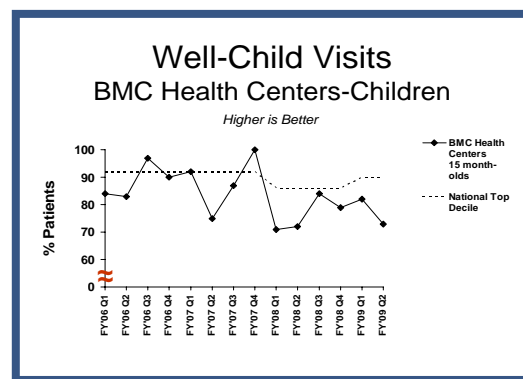
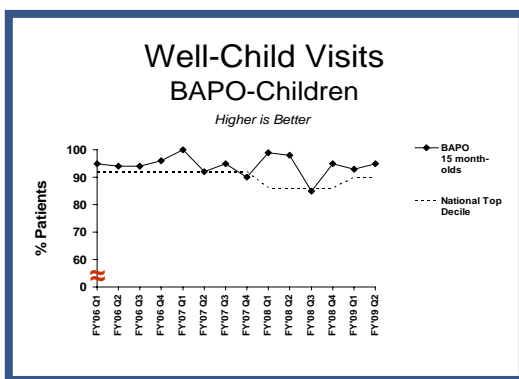
**P**reventive pediatric care is a public health issue that has led to the adoption of childhood and adolescent well-child care as key indicators of overall health maintenance for children. Those measures are based on the HEDIS and have been adopted by the MHQP.

The goal is for all patients to receive the recommended number of well-visits for their age as determined by the American Academy of Pediatrics. Patient/family education is provided, and follow-up is initiated on those patients who were a “no show.” Some practices have also improved access and extended their patient care hours to further accommodate patients and families. To measure our performance, medical records are reviewed for documentation that patients received the recommended number of visits appropriate for their age.

**Where we are now...**

**BAYSTATE AFFILIATED PRACTICE ORGANIZATIONS (BAPO)** Of the charts reviewed for FY 2009 YTD, 73% of adolescents (12-18 years old), 87% of children ages 3-6 years old, and 94% of children 15 months old were up-to-date on their well-child visits, per recommendations, both exceeding the national top decile.

**BMC HEALTH CENTERS** Of the charts reviewed for FY 2009 YTD, 58% of adolescents (12-18 years old), 80% of children ages 3-6 years old, and 78% of children 15 months olds were up-to-date on their well-child visits, per recommendations.



**Where we are going...**

Focused interventions on selected clinical indicators can drive rapid improvements in patient care. Efforts are underway to increase the rate of adolescent well-visits, including means to identify eligible patients, outreach activities, and improved access for well-visit appointments.